

Roll No.

Total No. of Pages : 3

PC 13711-NH

B-2111
HOTEL INDUSTRY—I
Semester—III

Time Allowed : 3 Hours]

[Maximum Marks : 75

Note :— The candidates are required to attempt *two* questions each from Sections A and B. Section C will be compulsory.

SECTION—A

1. What are Hotels ? Explain types of Hotels. 12
2. Give a brief account of history of Accommodation. 12
3. Define Supplementary Accommodation. Explain any two in detail. 12
4. What is Registration of Hotel ? Give reasons for its need. 12

SECTION—B

5. Explain Management and its functions. 12
6. Write in detail Manpower Planning and its importance. 12
7. Write different types of Motivation and Incentives in Hotel Industry. 12
8. Elaborate the need and importance of Performance Appraisal. 12

SECTION—C

9. Write notes on :
 - (1) Motels
 - (2) Caravan and camping sites

- (3) Unusual Hotels
- (4) Training in Hotel Industry
- (5) Name five Hotel chains internationally popular
- (6) Effect of Covid-19 on Hotel Industry
- (7) Ecotels
- (8) Classification and gradation of Hotels
- (9) Changes in Hotel Industry after Covid-19. 3×9=27

(gi kph nBtkd)

BNL gñfynkoEh Gkr T ns/n j oe ftu d^d' gPB eoB. Gkr J ; kok bkl wh j ?

Gkr—T

1. j Nb sñ eh Gkt j ? < fJ; d/fGB gpekok pko/fby'. 12
2. Accommodation d/fJfsj k; pko/BN fby'. 12
3. Supplementary Accommodation sñ eh Gkt j ? < fe; / d' f ft; Eko Bkb fby'. 12
4. j Nb d/gi heoB (Registration) dh bV (need) Tñs/uouk eo'. 12

Gkr—n

5. wBi wñ eh j ? ns/fJ; d/wy ekoi (functions) eh j B < 12
6. Manpower Planning sñ eh Gkt j ? < fJ; dh wj ssk s/uouk eo'. 12
7. j Nb fJv; Noh ftu gpbk (Motivation) ns/gps; kj B (Incentive) Tñs/uouk eo'. 12
8. Performance Appraisal dh bV (need) ns/wj ssk (importance) Tñs/BN fby'. 12

Gkr—J

9. BN fby'L
 - (1) wNb
 - (2) Caravan and camping sites
 - (3) ndpX j Nb (Unusual Hotels)
 - (4) j Nb Tñd: r ftu f; ybkJh
 - (5) gi wPj b nsookPNoh j NbK d/BK fby'
 - (6) Covid-19 dk j NbK Tñs/gGkt
 - (7) Ecotels
 - (8) Classification and Gradation of Hotels
 - (9) Covid-19 sñ pknd j NbK ftu nkJh spdhhb. 3×9=27