

D-45/211

(1st Semester)

12231 / NJJ

Management Concepts and Organisational Behaviour -11015

MM: 70

Time allowed: 3 Hrs

Instructions for the Candidates

1. Candidates are required to attempt two questions each from section A and B. Each question in section A and B carries 10 marks.
2. Section C consist 12 short answer questions and candidates are required to attempt any 10 questions. Each question in section C carries 3 marks.

Section-A

1. What do you mean by management? Write down the evolution of management thoughts?
2. Write down the elements and analytical tools of decision making?
3. What do you mean by motivation? Describe the Maslow's need hierarchy theory of motivation?
4. Write down the Leadership Styles with examples?

Section-B

5. Define Organisational Behaviour? Discuss the significance and relationship between management and organisational behaviour?
6. What do you mean by Organisational Development? Write down the need for change and resistance to change?
7. Define the concept of Organisational Culture and theory of planned change?
8. What is Organisational Diagnosis? What is an Organisational Diagnosis intervention?

Section-C

1. Define Organisational Structure.
2. Need of Motivation.
3. Types of Organisational Communication.
4. Work stress and its management.
5. Define Group Dynamics.
6. What is Learning Culture
7. Transactional analysis in communication.
8. Functions of Manager.
9. Write down the reasons of failure of plans.
10. Barriers of effective communication.
11. Difference between group formation and group development.
12. What do you mean by Business Ethics?